

# **Rockgarden Homecare Agency**

...the first-class domiciliary caregivers



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# INTRODUCING ROCKGARDEN HOMECARE AGENCY

Rockgarden Homecare Agency is a standard and well-coordinated domiciliary care service, provider. We offer preventive, curative, promotional, rehabilitative and palliative healthcare services to seniors through a person-centred approach, to keep seniors safe and sound at home, instead of anywhere else.

Rockgarden Homecare Agency was established by Dr Akinyemi Fadugbagbe, a Family Physician with a keen interest in Geriatric Medicine.

#### **VISION STATEMENT**

Our vision is to become the number one choice and point of reference when it comes to home care service delivery in Nigeria.

### **MISSION STATEMENT**

We will go above and beyond to truly deliver the highest standards of home care. We will provide worldclass domiciliary care services to elderly clients with a variety of physical and cognitive challenges, by offering nursing, physiotherapy and medical services in the comfort of their homes, at affordable costs.

#### WHAT GUIDES US?

We are guided by passion and compassion for the care of the aged in our society. The growing numbers of the elderly in the country represent thousands of families who are facing the ordeal of life beyond retirement. Rockgarden Homecare Agency exists because we strongly believe that health care is a basic human right. It must be available, coordinated and provided comprehensively.

We are poised to abate strains and tensions in the lives of families, as we ease the stress that comes with providing affectionate and professional care for beloved parents. We lean on the nurturing ability of our warm-hearted caregivers. We are committed to the rehabilitation of the diseased and disabled senior citizens within the structure of their home environments, allowing maximum contribution, independence and retention of self-respect.

# **OUR VALUE PROPOSITION**

We offer quality and bespoke healthcare services that are worthy of your absolute trust, with guaranteed clients' satisfaction and total peace of mind.

#### **OUR SERVICES**

- Skilled Nursing Services
- Physiotherapy Services
- Personal Care Services
- Medical Services
- Health workers Agency Services

#### WHY YOU SHOULD CHOOSE US

# Value for Money

Our rates are very reasonable mainly because we are motivated by a need to entrench a culture of excellence in service delivery and not profit.

We understand the impact of good remuneration on employees, as it translates to highquality service delivery.

#### Recruitment and Selection

Our staff are subjected to various screening processes, to ensure high client satisfaction. Some of which are; Background and guarantor checks, permanent address verification, medical screening etc.

# Staff Training

We deploy only adequately trained staff who must have successfully scaled through our theoretical and practical hands-on training and evaluation at our exclusive Retirement Home for Senior Citizens.

Our staff are well motivated with attractive incentives and wages. Our dedicated care team are passionate and dependable, delivering dedicated services above industry ...the first-class domiciliary caregivers

## Record Management

Our cloud-based record management software is currently unrivalled in Nigeria. This gives our clients' families access to their loved one's care plans, care notes, monitoring areas and various assessments, at any time of the day, irrespective of their locations.

The utmost satisfaction of our client is always our watchword.

## Our Reputation

We are a registered multidisciplinary health care agency, providing comprehensive medical and rehabilitative services. We have many happy clients from several states in Nigeria with satisfied children in various countries, who are our chief promoters.

We are fixated on excellence.